



Party & Group Events Terms & Conditions

Thank you for choosing to have your party or group outing at Memphis Kiddie Park. Our aim is to provide everyone with the best experience possible. To do that, we have established the following rules and procedures. Acceptance of your wristbands is your explicit agreement to these Terms and Conditions.

- ♣ Adults are responsible for the children in their group. Safety is our number one priority and the cooperation and assistance of our adult guests is expected.
- ♣ No alcoholic beverages are permitted at any time on Memphis Kiddie Park property.
- ♣ Smoking (both tobacco and tobacco free) is not permitted on Memphis Kiddie Park property.
- ♣ Take the weather into consideration BEFORE starting your party. Once ride time has begun, there will be no refunds or rain checks.
- ♣ Parties and Group Events are by reservation for a reason. In order to accommodate everyone, if you arrive late, your ride time may be cut short. Rain dates, if prearranged, are not guaranteed and will only hold if Memphis Kiddie Park has closed because of rain or you have called ahead to cancel your event and at that time you have confirmed your rain date. "No shows" will be removed from our reservation calendar including any previously scheduled rain date.
- ♣ Ride time begins at the same time for everyone in a given group (color of wrist band). No exceptions. People arriving after the ride time has begun will not get the full 2 hours.
- ♣ Wrist bands are your ticket to ride. They must be worn by the rider on an arm or leg so as to be secure and only removable by cutting the band. Lost wristbands will not be replaced. If you accidentally close or misfit one, bring it to the box office for replacement.
- ♣ People without wrist bands, including parents, will need a ticket for all rides (except adults standing on the Merry-Go-Round holding a child seated on a horse).
- ♣ You may request a Golf Certificate for one game of golf for anyone wearing a wrist band. In the sole judgement of the cashier or golf attendant, certificates may be denied if they do not feel there is adequate adult supervision. Game play must end when the ride time is over.
- ♣ Table space is limited. To accommodate everyone, Memphis Kiddie Park reserves the right to limit the number of picnic tables for any single group. Tables are provided on a first-come, first-served basis and may be pre-assigned by Memphis Kiddie Park. Memphis Kiddie Park cannot guarantee tables under the tent. As a general rule, tables are for children with no less than 6 children per table. Adults will be accommodated only after all children have been provided seating. The number of tables that may appear on your confirmation is only a target for our planning and is not a guarantee of tables available to your group unless otherwise specified.
- ♣ Generally, we try and allow 30 minutes before the party begins for you to set up and decorate your tables, followed by 2 hours of rides and finishing with up to one hour for snacks and the opening of presents at the tables. Please understand that there may well be groups waiting for your tables and we may have to ask you to leave after the allotted time to make way for the next party. On especially busy days, it's possible that you won't get access to tables until the start of your party.
- ♣ Your Kiddie Park Party Package does not include table decorations, plates or flatware. Please remember to bring everything you will need with you.
- ♣ Absolutely no outside food, drink or coolers may be brought into the Park. The only exception is birthday cake and ice cream. We have very limited freezer and shelf space for your party treats. We will do our best to accommodate everyone, but that is frequently not possible. Plan accordingly. You should refer to our website, www.memphiskiddiepark.com, for more information about our food and beverage policy.
- ♣ Treats will not be served until after the 2-hour ride time has ended. Wrist bands must be surrendered to receive your food and beverage package.

For the benefit of our other visitors, failure to abide by any of these rules may be grounds for denial of service by or removal from Memphis Kiddie Park without a refund. **Acceptance of your wrist bands indicates your understanding and agreement with these rules.**

Thank you!